

Electricity: Standard Offer -2.4% in the second quarter of 2025 for vulnerable customers

Helping to reduce the bill is the expected drop in natural gas prices due to the seasonality of consumption. From April, start of disbursement of the extraordinary subsidy provided for by the 'Bill Decree'

Milan, 27 March 2025 - **In the second quarter of 2025, the electricity bill for the vulnerable 'typical customer'¹ served in standard offer will decrease by 2.4%.** The update only concerns the approximately 3.4 million vulnerable customers currently served in Standard Offer service. **All vulnerable customers², who are currently in the free market, naturally have the right to switch to the Standard Offer service.**

The reduction in the purchase cost of electricity, compared to the previous quarter, is attributable to an expected lower electricity price, which in turn is related to the expected drop in natural gas prices due to the seasonality of consumption.

The falls in wholesale prices are reflected in the bills of customers in the Standard Offer service for which there is a **2.1% drop in energy material expenditure, to which is added a 0.3% reduction in the component relating to system charges.**

From April, customers with an ISEE of less than €9,530 will automatically receive the extraordinary contribution of €200 provided by the 'Bill Decree' (Art.1 c.1, decree-law no. 19/25). As indicated by the same regulation, the Authority will shortly adopt a further provision to complete the list of beneficiaries who will receive the extraordinary contribution, and to define the methods and timings of disbursement to all those entitled up to the ISEE threshold of €25,000.

Please note that **in order to automatically obtain the social bonuses and the extraordinary contribution, it is necessary to submit the Single Substitute Declaration (DSU) and obtain an ISEE certificate within the thresholds provided for by the regulations.**

The annual expenditure for the vulnerable user under the Standard Offer service will be €563.75 in the period between 1 July 2024 and 30 June 2025³, an increase of 8.7% compared to €518.44 in the previous period (1 July 2023 - 30 June 2024).

From 1 April 2025, the reference price of electricity for the average customer will be **30.54 euro cents per kilowatt hour, including tax**, as follows:

Expenditure on energy:

- 16.05 euro cents (52.6% of the total bill) for energy procurement costs, down 3.5% compared to Q1 2025;
- 2.07 euro cents (6.8% of the total bill) for retail marketing, unchanged from Q1 2025.

¹ These are vulnerable customers with a consumption of 2,000 kWh/year and a committed power of 3kW. The calculation for the vulnerable 'average customer', with consumption of 2,700 kWh/year and power of 3kW, is available on ARERA's website at: https://www.arera.it/dati-e-statistiche/dettaglio/aggiornamenti-delle-condizioni-di-tutela-elettricit?ADMCMD_prev=LIVE

² Vulnerable customers are considered to be those who are in at least one of the following conditions: over 75 years old, social bonus recipient, disabled person (art. 3, Law 104/92), resident in an emergency housing module or non-interconnected minor island, user of life-saving equipment.

³ A rolling year is defined as the year consisting of the quarter being updated and the three preceding quarters, including considering the consumption associated with each quarter.

Expenses for transport and meter management:

- 6.28 euro cents (20.6% of the total bill) for distribution, metering, transport, equalisation of transmission and distribution, and quality services, with no change compared to Q1 2025.

Expenditure on system charges:

- 3.13 euro cents (10.2% of the total bill) for system charges, down 2.7% from Q1 2025.

Taxes:

- 3.01 euro cents (9.8% of the total bill) for taxes including VAT and excise duties.

General system charges in the second quarter 2025

The *ASOS* tariff component covering the general charges related to the support of renewable energies accounts for 94.75% of the general charges, breaking down as follows:

- 70.58% for renewable energy resource incentives (formerly A3 renewable part)
- 24.17% for benefits to energy-intensive companies (formerly Ae)

In relation to the *ARIM* tariff component, it is recalled that the 2023 Budget Law provided for the transfer to general taxation of what are termed 'nuclear charges' (charges for the decommissioning of nuclear power plants and facilities and territorial compensation for local authorities hosting such plants and the national repository).

The *ARIM* component, covering the remaining general charges, accounts for a total of 5.25% of the general charges and is broken down as follows:

- 0.64% for the promotion of energy efficiency (in connection with technological and industrial development measures - former share of UC7, now in the *ASVRIM* element)
- 4.61% for special tariff schemes for universal and freight rail services (formerly A4)

For the second quarter 2025, the elements *A_{5RIM}*, *A_{SRIM}*, *A_{uc4RIM}* and *A_{uc7RIM}* were cancelled.

For non-households, in addition to the reduction of *ARIM* tariff component already mentioned, the provisions of Article 3(5) of Decree-Law 19/25 (the so-called Bill Law Decree) have been implemented, stipulating that the rates of the *ASOS* tariff component expressed in eurocents/kWh for other low-voltage users with available power greater than 16.5 kW are set at zero as of 1 April 2025.

All updated electricity and gas bill figures are available at www.arera.it