

PRESS RELEASE

Coronavirus: more time to renew the social bonus

Milan, 18 March 2020 - More time to apply to renew national social bonuses (electricity, gas and water) and simultaneous guarantee of their continuity.

These are the measures that ARERA has adopted - linked to the COVID-19 emergency - in favour of citizens who benefit from national social bonuses and who may have logistical difficulties in submitting their application to renew bonuses within the terms previously envisaged.

In fact, the Authority has decided that for consumers whose bonus is due to expire between 1 March and 30 April 2020, they are entitled to renew their application for bonus payments beyond the original due date but in any case, within 60 days after the end of this period.

The continuity of the bonuses will therefore be guaranteed (after the usual checks on access conditions), with backdated validity from the original expiry date.

The renewal has the usual duration of 12 months, as provided for by current regulations.

The provisions will be updated in accordance with possible future regulatory measures regarding the COVID-19 emergency.

The resolution is available on the website www.arera.it.

Social bonuses are a discount on the bill, introduced by the Government and made operational by ARERA with the collaboration of the municipalities, to ensure savings on spending on electricity, water and gas to families in economic and physical hardship and large families. The requirements to obtain the water, electricity or gas social bonus are: maximum ISEE (Equivalent Economic Status Indicator) threshold of € 8,265; for families with at least 4 dependent children ISEE not exceeding € 20,000. The application should be sent to the Municipality of residence or another institution designated by the Municipality (CAF, Mountain Communities). With a single form you can apply for access to all the bonuses.